



QUALITY POLICY

Date: January 2019

JNP Group is a multi-disciplinary consultancy delivering integrated, efficient design and consultancy solutions for the built environment.

Led by its Senior Management Team, JNP Group delivers design and consultancy services which:

- meet the individual needs of our clients;
- are cost-effective;
- reduce risks of harm to others;
- comply with all relevant statutory and regulatory requirements;
- meet our own high standards.

JNP Group achieves this by:

- identifying our clients' specific needs and agreeing with them how they can be met;
- bringing together the resources and expertise of our five offices to bear on our clients' projects;
- investing in the careers and skills of our staff;
- requiring staff to be responsible for, and take pride in, their own work;
- investing in up-to-date technology appropriate to our clients' requirements;
- putting in place clear policies and procedures;
- continually improving our long-established quality management system;
- ensuring that our quality management system continues to be certified to the latest issue of BS EN ISO 9001;
- regularly reviewing and updating our quality objectives.

This Quality Policy is communicated available to all our staff, is published on our website and is available to those external to the organisation on request.

Andrew Lee
Managing Director

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